



LIGHTHOUSE:

A New System Connecting Iowa Children, Youth and their Families to Disability Resources

MH/MR/DD/BI Commission
Children's System Oversight
Committee

Draft 3/24/2006 for public comment

LIGHTHOUSE

“The Beam of Hope” that
help is available

LIGHTHOUSE VISION

All children and youth with serious emotional disturbances, Mental Retardation, Developmental Disabilities, and or a brain injury (SED/MR/DD/BI) and their families will have access to a statewide system of care that is child focused, family driven, flexible, and coordinated with quality services supported by sufficient funding and a structure to assure successful transitions throughout the child's life.

NEW LIGHTHOUSE SYSTEM MODEL OVERVIEW

The LIGHTHOUSE will serve children and youth birth through age 21 who have diagnosed or diagnosable SED/MR/DD/BI and their families.

LIGHTHOUSE ELIGIBILITY

- All who seek information have access to the system information
- Only children and youth birth through age 21 with diagnosed or diagnosable SED/MR/DD/BI are eligible for system Navigator and Coordinated Care Planning services.

NEW LIGHTHOUSE SYSTEM MODEL OVERVIEW

The LIGHTHOUSE is

- Child/youth focused
- Family driven
- Collaborative
- Culturally competent
- Infused into natural settings and services
- Grounded in research-based practice
- Delivered by a prepared workforce (including volunteers) in the local community
- Accountable
- Resource Flexible

NEW LIGHTHOUSE SYSTEM MODEL OVERVIEW

- NO WRONG DOOR
 - A child, youth or their family may enter the system at any point and expect to have access to the full system of supports and services that meet their unique needs.
 - Wherever the system is accessed, the youth or family is given opportunity to complete an application to receive system services.
 - System providers will enter into agreements to coordinate supports and services.

NEW LIGHTHOUSE SYSTEM MODEL OVERVIEW

System Components

- Information and Referral
- Navigator
- Coordinated Care Planning of Supports and Services
- Governance

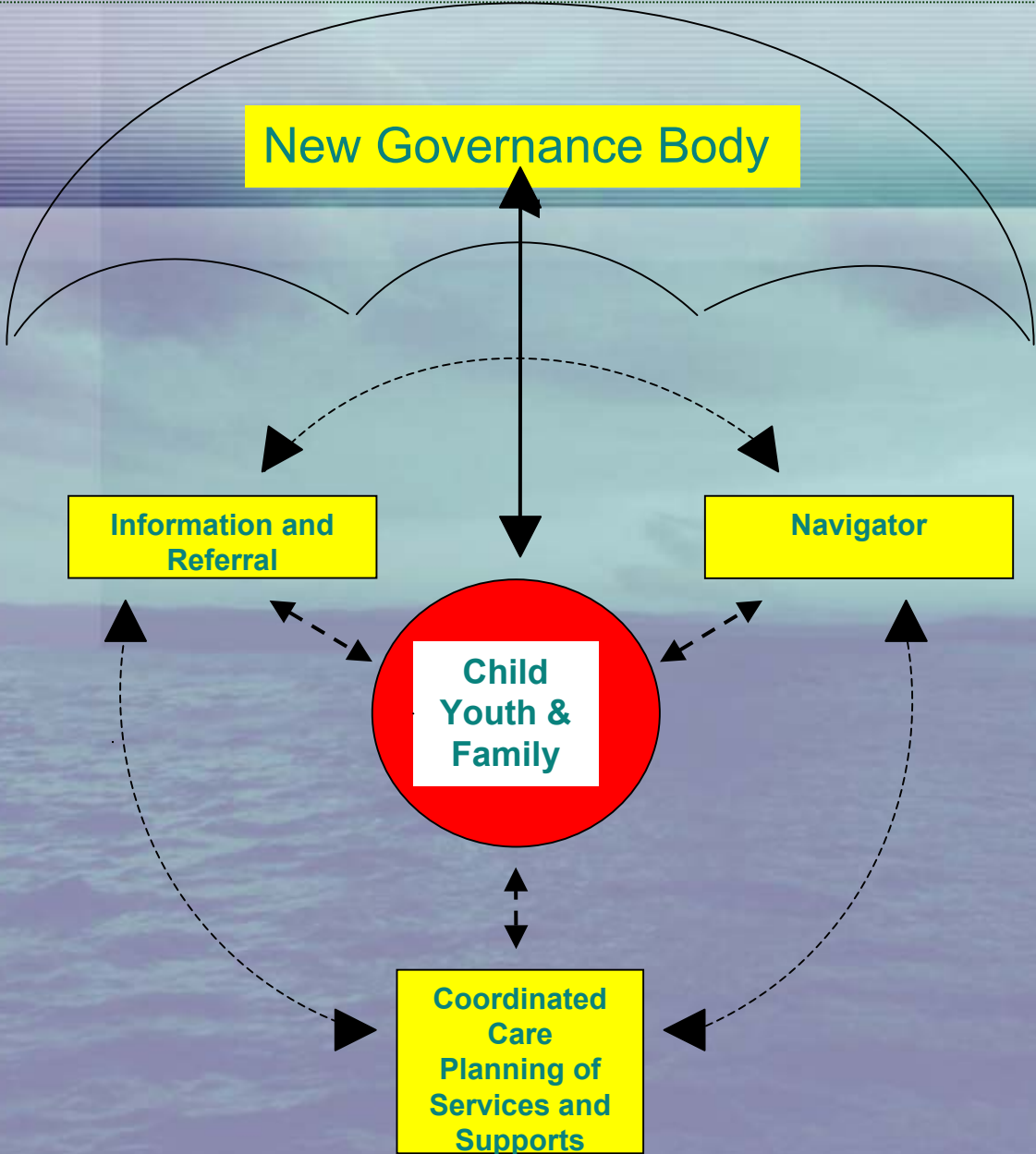
New Governance Body

Information and Referral

Navigator

Child Youth & Family

**Coordinated Care
Planning of
Services and
Supports**



Discussion Overview

What do you like most about the system related to the vision, principles, eligibility, and the concept of no wrong door?

- What suggestions do you have for the Oversight Committee to consider about the principles, eligibility and concept of no wrong door as they move the model forward?

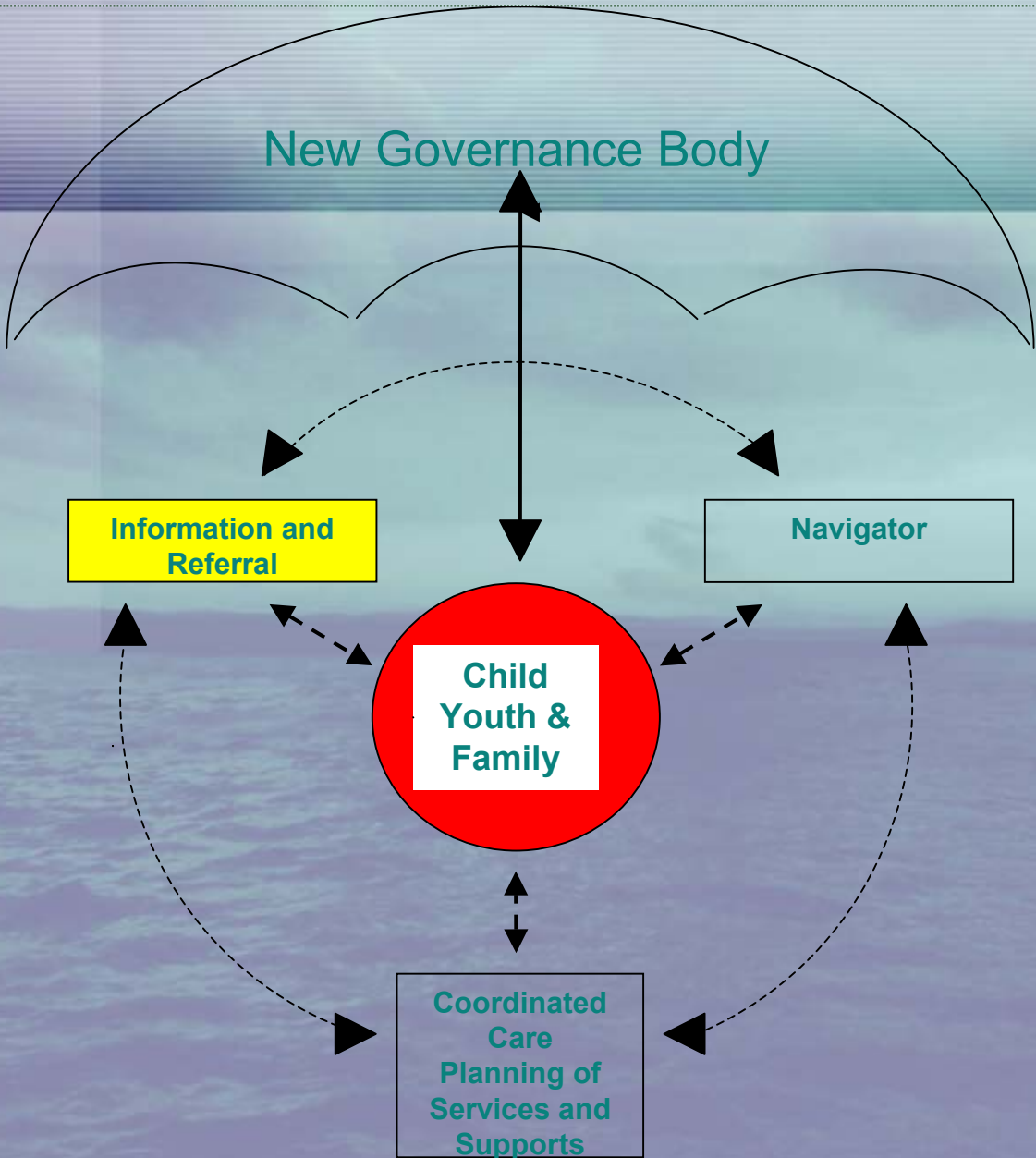
New Governance Body

Information and Referral

Navigator

Child Youth & Family

Coordinated Care Planning of Services and Supports



INFORMATION AND REFERRAL

- Is a source of specialty information for the system supports and services related to SED/MR/DD/BI needs and wants
- Is available to anyone seeking information
- Is a tool or person to person contact
- Includes informal and formal supports and services
- Is networked for a seamless connection to resources

INFORMATION AND REFERRAL

- Provides basic information on supports services available
- Provides contact information to reach those supports and services
- Identifies entry level needs
- Helps youth and family link to the resources they are seeking
- Offers an electronic profile template for child/youth or family
- Maintains data bank on requests made

INFORMATION AND REFERRAL CAN BE A TOOL

Web - based to search for services and supports using the internet

Utilizes a networked information and referral system connecting to sources of general information and referral or other specialty information and referral

INFORMATION AND REFERRAL CAN BE PERSON TO PERSON

- May be located within existing entities in the local community
- May be face to face or by phone
- Includes statewide telephone “Help Lines”
- Has people trained/certified in system specialty information and referral competencies
- Is identified by the official system “Logo” in window, door, and/ or advertisements

DISCUSSION

- What MUST be clarified before you can discuss the Information and Referral component of the model?
- What excites you about the Information and Referral component of the model?
- What suggestions do you have for the Oversight Committee to consider on the Information and Referral System as they move the model forward?

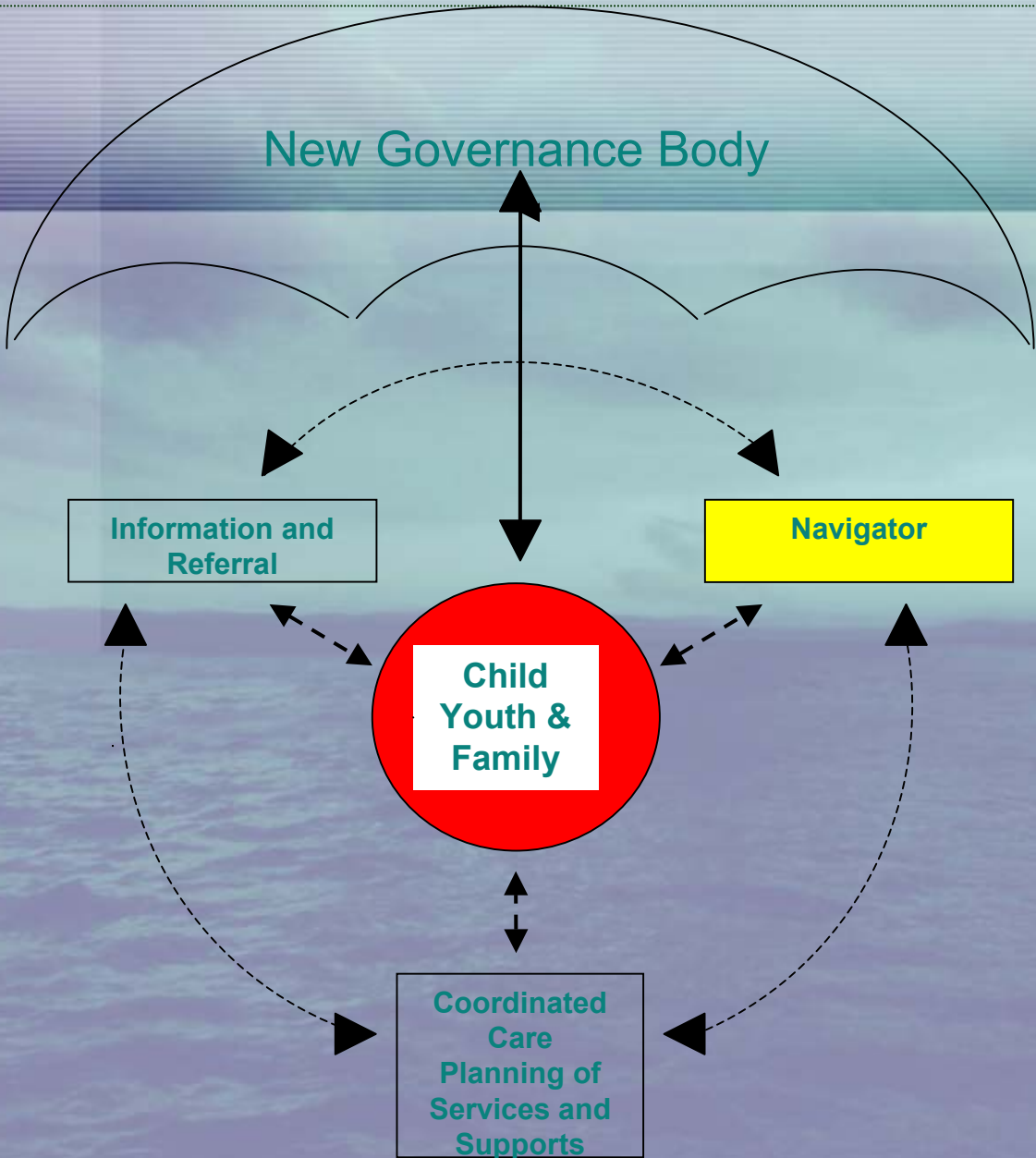
New Governance Body

Information and Referral

Navigator

Child Youth & Family

Coordinated Care Planning of Services and Supports



System Navigator

- The navigator assists the child/youth/family to connect to the various parts of the system, helping them move through “the sea of services”
- Is the “bridge to the planning team”

System Navigator

- Is a person who must demonstrate identified competencies and is certified by the system
- Is an optional support available only to children/youth with diagnosed or diagnosable SED/MR/DD/BI and their family
- Connects one on one
 - Face to face
 - Phone
 - Email
 - Web cam
 - Other technology
- Level of intensity (or frequency) of support varies with child/youth and family need and assets

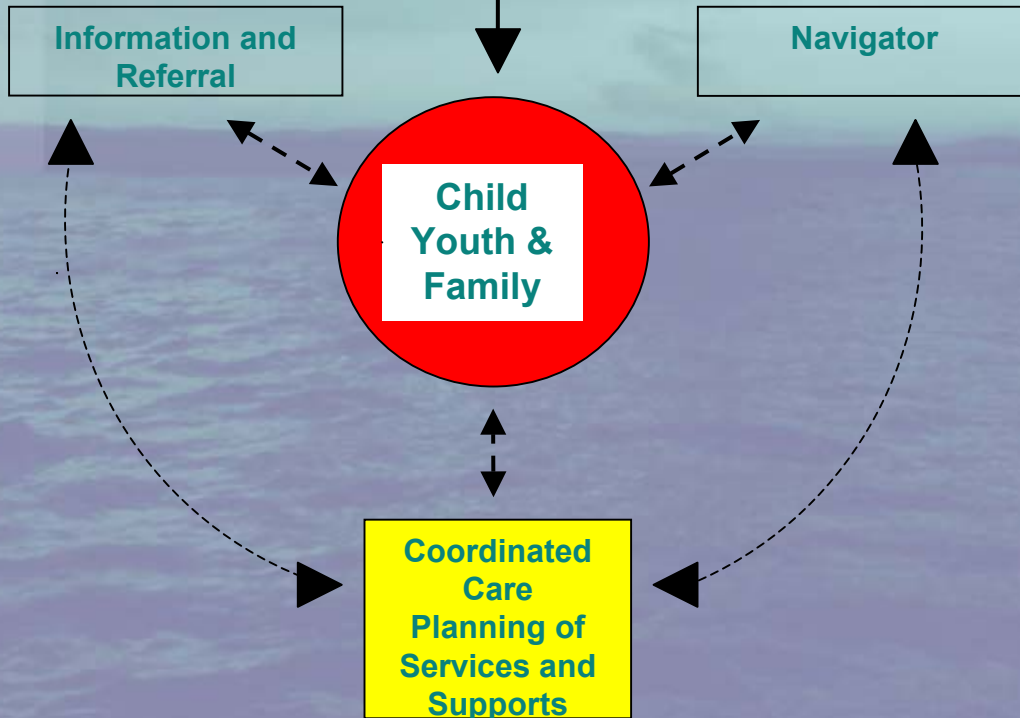
System Navigator

- Serves as a “point” person
- Advocates for child/youth and family as needed
 - Assists the child/youth and family to connect to, and move through, the system supports and services
 - Acts as a “feedback” loop
 - Serves as a safety net
- Guides to resources for dispute/conflict resolution

DISCUSSION

- What MUST be clarified before you can discuss the Navigator component of the model?
- What is most exciting about the Navigator component of the model?
- What suggestions do you have for the Oversight Committee to consider about the Navigator component as they move the model forward?

New Governance Body



Coordinated Care Plan

Wrap Around Supports and Services



Coordinated Care Plan Assures

- Formal and informal supports and services work together to meet the unique needs of the child, youth and family
- Services are coordinated and cost effective
- Clear processes for smooth transitions at times of significant changes in the child/youth's life

Coordinated Care Plan Assures

- Services wrap around the child/youth and family
- Family or youth choice with option to coordinate &/or participate in the plan development
- Family or youth choice of facilitator/coordinator for plan development and implementation from
 - An agency
 - A system trained neutral party
 - A relative
- Plan is initiated anywhere within the circle of supports and services

Coordinated Care Plan: Transitions

- Both child, youth, family and system transitions must be recognized, addressed and valued within a shared care plan.
- Transitions may include times when:
 - Child grows older,
 - Family circumstances change
 - Child's unique needs change
 - Formal and predictable system changes

DISCUSSION

- What MUST be clarified before you can discuss the Coordinated Care Planning component of the model?
- What is most exciting about the Coordinated Care Planning component of the model?
- What suggestions do you have for the Oversight Committee to consider about Coordinated Care Planning as they move the model forward?

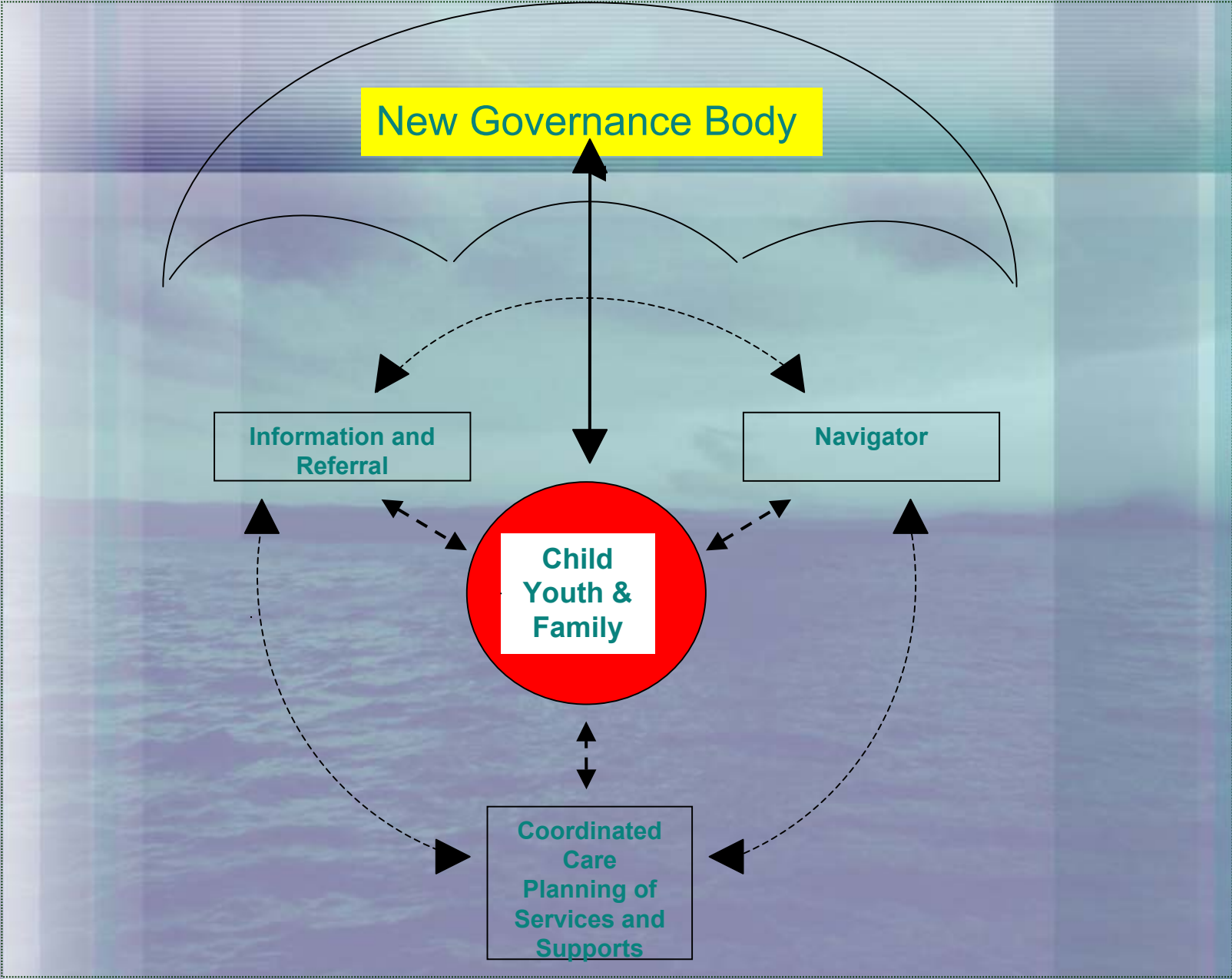
New Governance Body

Information and Referral

Navigator

Child Youth & Family

Coordinated Care Planning of Services and Supports



New Governance Body

- Is a collaborative among families, private providers, and state agencies
- Acts as an umbrella for the system
- Governor appointed
- Operates under sunshine (open meeting) rules
- Is depoliticized
 - Balanced by family participation, gender, race, geography, and political affiliation
- Operates under a rotating chair
- Builds agenda's on system priorities
- Includes paid supports for youth/family to assure participation (i.e. honorariums/stipends, mileage, travel expenses and childcare)

New Governance Body Responsibilities

- Guides the system
- Creates policy to meet system standards
- Provides assurance functions
- Monitors the system outcomes, including gaps analysis, and makes corrective changes as needed
- Provides guidance for training plans
- Assures competency of providers
- Promotes formal agreements
- Creates and guides a funding plan

New Governance Body Membership includes representatives from the following constituencies:

- Families
- Legislator (ex-officio)
- Commission
- State Agencies
- Advocacy groups
- At Large
- Public Providers
- Private Providers
- Funding entities
- College or University (for guidance for training)

New Governance

Governor Appointed Lead Agency

- Braids Federal and State Funds
- Employs staff to implement and coordinate the system components
- Administers polices to assure standards are met
- Maintains a repository for data
- Assures data for accountability is collected, coordinated and reported
- Provides a mechanism for administration of flow of dollars

DISCUSSION

- What MUST be clarified before you can discuss the Governance component of the model?
- What is most exciting about the Governance component of the model?
- What suggestions do you have for the Oversight Committee to consider about Governance as they move the model forward?

IN SUMMARY

The SED/MR/DD/BI system is designed to increase Iowa's capacity to serve children/youth and their families by:

- Coordinating all existing services and supports
- Assuring a seamless system for transition
- Collecting data on existing gaps
- Continually monitoring and improving the system of care

There is NO Wrong Door

- Call an Information and Referral Service
- Contact a Navigator
- Contact an Advocacy Resource
- Contact a System Service or Support Agency

Whatever door is entered the child/youth/family has a connection to ALL parts of the system.

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